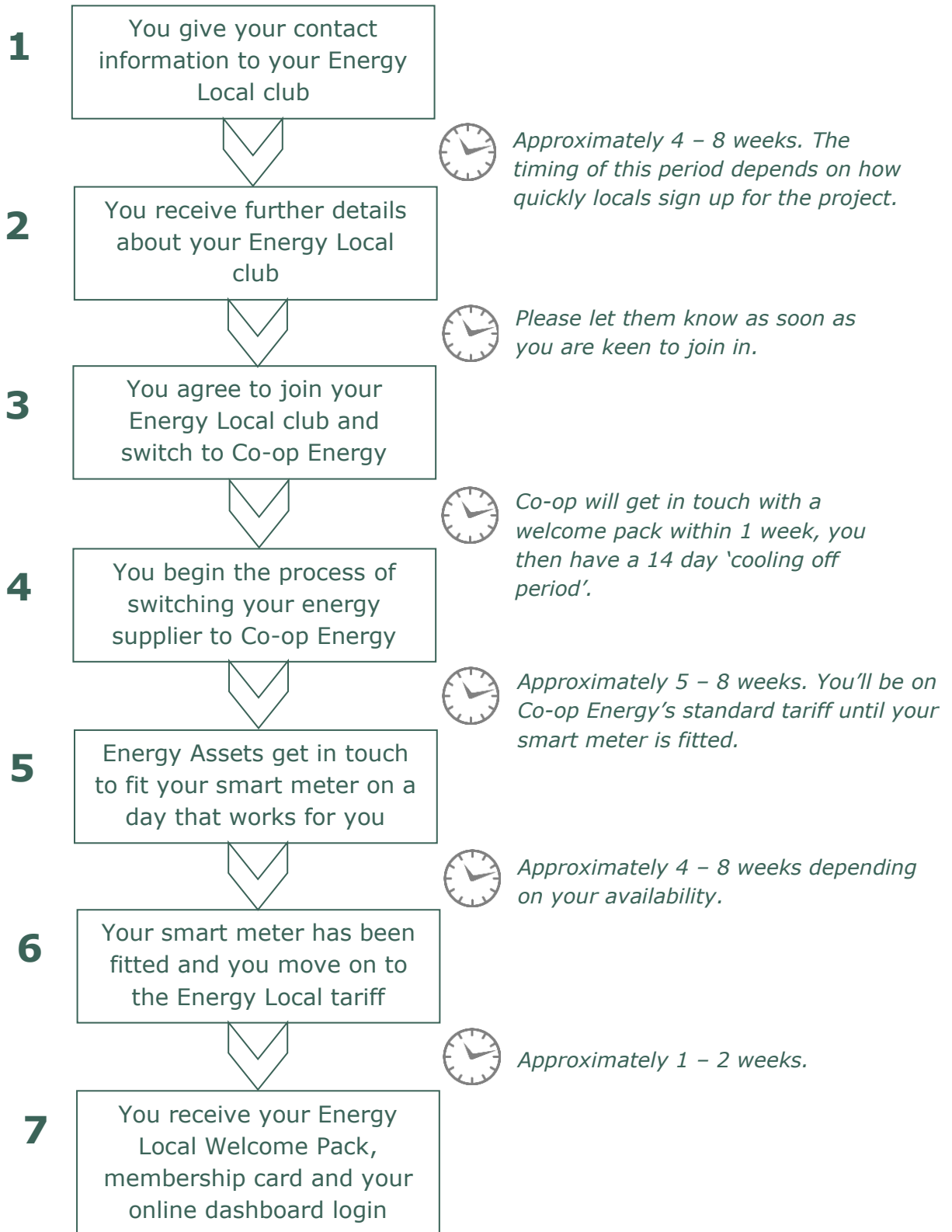




Club member timeline



Further details

After you've given your contact details to your local group

Your local representative will send you further information and/or invite you to meetings to discuss Energy Local.

When there are enough people interested you will be invited by email to indicate you want to switch suppliers to join the Energy Local club online.

The switching process

You'll receive an email from your Energy Local club with a link to a switching page. Press the button to start the switching process. You will be asked to give consent for the supplier to use your half hourly meter data. Please note: until your smart meter is fitted, you'll be on a flat tariff.

Co-operative energy will:

- Request a final meter reading
- Send a welcome email
- Send terms and conditions

The smart meter fitting

Energy Assets are the company that Co-op Energy use to install smart meters, they will contact you to find a suitable time to fit your meter.

If there are any problems during the installation, they will let you know what is required and rearrange to come back at a suitable time. You can talk to your local club for help.

Once the smart meter is fitted, you won't need to send any more meter readings.